GCC Newsletter

August 2025

Monthly GCC spotlight

GCC momentum is accelerating in Karnataka with the launch of KATALYST, an ease-of-doing-business cell under the GCC Policy 2024-2029. The state aims to attract 500 new GCCs by 2029, creating 3.5 lakh jobs and generating USD 50 Bn in economic output while streamlining investments and fostering ecosystem collaboration

⚙ New setups: Global giants tap into India's potential with new GCCs

Deutsche Börse Group inaugurated new GCC in Hyderabad

Deutsche Börse Group has set up a new GCC in Hyderabad to enhance its technology and operations capabilities. It will focus on capital markets platforms, AI-driven analytics, cybersecurity, and cloud infrastructure, supporting the Group's commitment to digital innovation. As it scales in the coming years, the centre will add 700 new technology and operations roles to support this vision

Kirby India opened Centre of Engineering Excellence in Hyderabad

Kirby India, part of Alghanim Industries, has opened a Centre of Engineering Excellence in Hyderabad, with 550+ professionals. The facility will boost engineering, sales, and marketing, with 400+ designers driving innovation in sustainable re-engineered building (PEB) solutions. This move supports Kirby's global growth and leadership in steel construction

Arch Capital Group launched GCCs in India

Arch Capital Group has opened two GCCs in Trivandrum and Pune, with a third set to launch in Hyderabad soon. Together housing 350+ employees, the centers will strengthen capabilities in analytics, technology, and operations to support Arch's insurance, reinsurance, and mortgage businesses, while leveraging India's skilled talent pool to scale services and drive innovation

Logile launched AI Innovation Center in Bhubaneswar

Logile has launched its Global AI Innovation Center in Bhubaneswar, Odisha. It will focus on developing agentic AI systems and GenAI interfaces to optimize forecasting, labor planning, and store execution. It plans to scale talent through 2026 and partner with local universities to boost the innovation ecosystem

Environmental Solutions opened a new Center of Excellence (CoE) in Bengaluru

Environmental Solutions (a Terex business) inaugurated a CoE in Bengaluru, its first in India and fourth globally after acquiring Dover's ESG business. The centre, with 160 professionals, will drive digital innovation, Refuse Collection Vehicle (RCV) and stationary product development. It will also support engineering for brands like Heil, Marathon, and 3rd Eye

MERGEN unveiled ServiceNow COE in Hyderabad

MERGEN launched its largest ServiceNow CoE in Hyderabad with an initial investment of USD 5 lakh. The center employs 50+ experts and plans to double its workforce by early 2026, creating 50+ new roles in AI and workflow automation over the next year. It will enhance project delivery, enter new industries, and expand certified talent for global enterprises using the Now Platform

Expanding horizons: Existing GCCs expand their reach and workforce

Availity

Availity expanded India GCC with new facility in Bengaluru

Availity has expanded its India GCC with a new facility in Bengaluru, supported by a USD 4.3 Mn investment, transforming the centre from a product support hub into a full-scale innovation and technology hub. The company aims to triple its India headcount from 250 to 800+ by 2026, focusing on talent in product engineering, cybersecurity, cloud, and data engineering. This expansion will enhance its AI-driven cloud solutions to simplify U.S. healthcare transactions

coupang

Coupang scaled up its India development centre in Hyderabad

Coupang expanded its India Development Centre with a new office in Hyderabad, reinforcing India's position in its global tech strategy. The hub will drive deep tech and GenAI innovation while managing core systems that support operations in Korea and Taiwan. To further scale engineering capabilities and improve global customer experiences, the company is hiring talent across its GCCs in Bengaluru and Hyderabad

Capgemini

Capgemini India to recruit 45,000 in 2025, prioritizing AI-skilled workforce

Capgemini India plans to hire 40,000-45,000 employees in 2025, pushing its headcount beyond 2 lakh. The expansion will strengthen its GCC by building AI-ready talent in ML, GenAI, and automation. Around 35-40% of hires will be experienced professionals, while partnerships with 50+ campuses will fuel fresh graduate intake