# BENORI

CASE STUDY

# Benchmarking Design Centres of Excellence of EPC Companies





## **OBJECTIVE AND SCOPE**

The client, a global consulting firm, was working for an Engineering, Procurement, & Construction(EPC) firm looking to establish its own design CoE. It wanted to conduct a benchmarking study on the design CoEs of other EPC companies and sought Benori's support to:

- Understand the organisational structure of the CoEs along with titles, KRAs, and headcount
- Catalog the services offered by the CoEs to the organisation and external clients
- Understand CoE capacities and improvement areas







## APPROACH

We conducted secondary research through proprietary databases, company websites, press releases etc. to identify and gain an in-depth understanding of the KPIs of the CoEs. We then carried out targeted expert interviews with stakeholders to fill the data gaps for the KPIs; and understand the design, functioning and organisational structure of the CoEs.



#### METHODOLOGY







### IMPACT

The research helped the client in:

- Understanding the best practices of design CoEs across EPC companies
- Understanding the structural hierarchy of design CoEs
- Assessing the capabilities of the CoEs and taking datadriven decisions towards setting up its own CoE



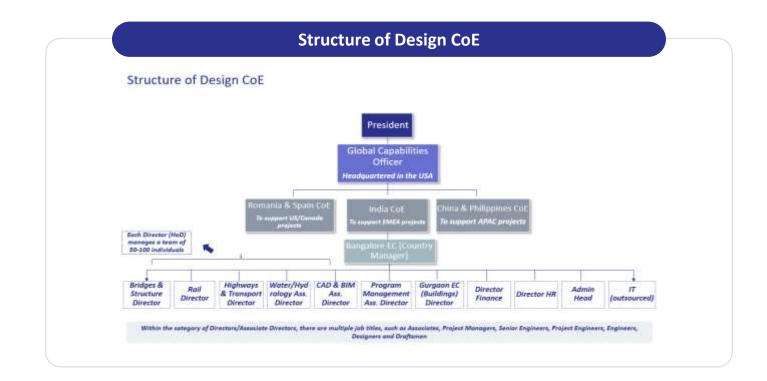


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#### **SAMPLE OUTPUT**





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